



The Dough Gurus – Flour to the people!

Terms & conditions – The Dough Gurus

We warmly welcome you to The Dough Gurus. By making a reservation, these terms and conditions come into effect. We kindly ask you to read them carefully.

1. The Dough Gurus

The Dough Gurus is based in Maastricht and specializes in providing pizza workshops. These terms and conditions apply to all quotations, agreements, and services relating to the sale and execution of pizza workshop services by The Dough Gurus.

By participating in a workshop, the participant agrees to these terms and conditions.

2. Liability

Participation in the workshop is entirely at your own risk. The Dough Gurus is not liable for any injury, damage, or loss that occurs during or as a result of participation in the workshop.

The Dough Gurus is not liable for consequential damages.

3. Allergen Information and Dietary Requirements

Our workshop environment is not gluten-free and cannot be made completely gluten-free for operational reasons. Although we exercise the utmost care, cross-contamination with gluten or other allergens cannot be excluded. Upon request, and if communicated in time, a gluten-free pizza can be provided; however, this does not guarantee a fully allergen-free product.

Participants with specific allergies, intolerances, or dietary requirements must communicate this in writing at least 1 week before the workshop via the email address below. Without timely and clear notification, we cannot offer any guarantees regarding ingredient adjustments, allergen avoidance, or alternative products.

Although we do our best to accommodate allergies and dietary wishes, it remains the participant's own responsibility to assess whether participation is safe given the ingredients, preparation methods, and potential cross-contamination. The organizer is not liable for health complaints or damages resulting from incomplete, missing, or late information from the participant, or from unavoidable cross-contamination in the workshop environment.

4. Ingredients

Standard pizza toppings are provided during the workshops. These can be adjusted or supplemented upon request. If the requested ingredients are more expensive than standard ingredients, additional charges will apply.

Requests for adjustments or additions must be submitted in writing at least 1 week before the workshop via the email address below.



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5. Age

The minimum age to participate in a pizza workshop is 18 years. Exceptions can only be made with the approval of the owners of The Dough Gurus.

6. Cancellation Policy

For cancelling a scheduled workshop, the following conditions apply:

- More than 3 weeks before the workshop: Free cancellation
- Between 3 and 1 week before the workshop: 25% of the full amount will be charged
- Between 1 week and 3 days before the workshop: 50% of the full amount will be charged
- Within 3 days before the workshop: 100% of the full amount will be charged

Cancellations must be submitted in writing (via email).

7. Payment

Payments must be made within 7 working days of the invoice date, unless otherwise stated or agreed.

If one or more persons ultimately do not participate in the workshop, this will not result in a reduction of the price. The price is based on a predetermined minimum and maximum number of participants, as agreed upon at the time of booking.

If a workshop is booked more than 2 months prior to the workshop date, a request for a deposit of 50% of the total amount will be made.

After the deposit has been paid, the full amount must be paid (at least) 1 month prior to the workshop date. The Dough Gurus will notify the booker by email.

In the case of individual private registrations, the full amount must always be paid via bank transfer.

8. Prices

The agreed or offered price includes tax and consumables such as coffee, tea, flour, drinks, and other materials needed for the chosen pizza workshop.

During the workshops, drinks (coffee, tea & soft drinks) are provided. This is not fully unlimited.

Coffee, tea, and water are offered unlimited.

Soft drinks are limited to a maximum of 3 per person per workshop. Additional soft drinks will be charged.

Alcohol Consumption During Workshops

- Alcoholic beverages can be purchased on-site during the workshops.
- Alcohol sales are limited to whole bottles of wine and bottled beer only—individual glasses cannot be purchased.
- Alcohol may only be sold and consumed by participants 18 years and older.
- The organizer may request ID at any time. If valid ID cannot be shown, alcohol sales or service will be refused.

Participants are expected to consume alcohol responsibly. In case of excessive consumption, the organizer may intervene or end participation.



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9. Parking

Parking is available at the nearby shopping center De Brusselsepoort. Please note that parking fees apply and cannot be claimed from The Dough Gurus.

From the shopping center, it is approximately a 5-minute walk to the workshop location. There is limited parking available in the street, though this is not preferred and may also be subject to parking fees.

10. Governing Law

All agreements entered into by The Dough Gurus and their execution are governed by Dutch law.

11. Force Majeure

In the event of force majeure, The Dough Gurus has the right, after notifying the client, to wholly or partially cancel its obligations regarding the agreement without judicial intervention. Force majeure includes, but is not limited to:

- Partial or full failure of facilities required to carry out the agreement
- Restrictive governmental measures or requests
- Weather conditions
- Civil unrest
- Strikes
- Disruptions in the supply of goods, water, or energy
- Fire or accidents
- Transport obstructions
- Seizures of any kind
- Any disruption in regular production
- Any other event that cannot reasonably be considered a normal business risk

12. Cookie & Privacy Policy

The cookie & privacy policy is documented separately and available on the website:

www.thedoughgurus.nl

13. Gift Cards

Gift cards can be purchased in both digital and physical formats.

- Digital gift cards are provided free of charges
- Physical gift cards are sent by post, with an administration fee of €2.50.

Gift cards are valid for a maximum of 2 years from the issue date stated on the card.

Gift cards can be redeemed in the following ways:

- As individual participant(s) during scheduled pizza workshops. Available dates can be found on the website.
- As a group. The participant with the gift card is responsible for forming a group that meets the minimum requirements for booking a group workshop.



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If a gift card is used for a different workshop type than originally intended:

- If the selected workshop is more expensive, the price difference must be paid.
- If the selected workshop is cheaper, no refund will be issued for the remaining amount.

14. Combo pizza workshop Paint & Pizza

Organization

The Paint & Pizza workshop is organized in collaboration between The Dough Gurus and Paint & Create Workshops.

Participation and Clothing

Participants in the workshop will work with graffiti and/or (paint) markers. It is therefore recommended to wear old clothing, as there is a possibility that paint may get on clothing or personal items. The paint used during the workshop is not washable.

Protection

During the workshop, gloves and aprons will be provided free of charge. These are intended to prevent paint stains as much as possible.

Liability

The Dough Gurus and Paint & Create Workshops cannot be held liable for:

- Paint on clothing or other personal belongings.
- Damage to or loss of personal belongings during the workshop.

Weather Conditions and Alternative Activities

In case of bad weather, such as hail, rain, or strong winds, outdoor graffiti activities may not be possible. In that case, we offer an alternative: an indoor graffiti workshop on smaller canvases, where participants use markers and paint pens to create their own designs.

The Dough Gurus and Paint & Create Workshops will assess the situation based on the weather forecast and will inform participants as clearly as possible if outdoor graffiti is not feasible. Participants acknowledge that The Dough Gurus and Paint & Create Workshops are not liable if the weather conditions on the day itself differ from the forecast.

Cancellation in Case of Bad Weather Alternative

If the outdoor graffiti part of the workshop cannot take place due to bad weather, an indoor alternative will be offered. Cancellation of participation is only possible if the booker does not accept the alternative.

The booker is responsible for informing us in time, at least 1 week prior to the scheduled workshop date. This is due to the prior purchase of workshop materials.

After this period, cancellation is only possible under the conditions of the standard cancellation policy as stated in Chapter 6 of these terms and conditions.

Acceptance of Terms

By participating in the Paint & Pizza workshop, participants agree to these terms and conditions.



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*We wish you a fantastic
pizza workshop!*

Contact Information

www.thedoughgurus.nl

Info@thedoughgurus.nl

Lex Vermin (+ 31 6 46 34 77 99)

Camille Creusen (+31 6 12 97 33 94)

